



*Every family, every child,
deserves a place to call home.*

ANNUAL REPORT 2018-2019

Together we have...



Housed 99 families
(117 Parents and 241 Children)



**Responded to
32,605 food requests**



**Offered more than 704
people transportation
and utility assistance,
baby food and diapers**



**Helped 60 children
learn & grow through
home visits**

Board of Directors

Dan Foss, President
Old National Bank

Carla Wright,
Vice-President
Toyota

Cindy Livesay, Treasurer
Bank of Ann Arbor

Wendi Fornoff,
Secretary
ICPSR

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Company Realtors

Glenna Frank Miller
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University

Janet Nacu
Principal, JLN &
Associates

Robbin Pott
Entrepreneur

Julie Santinga
Trinity Health

Patricia Whitfield
University of
Michigan

Message from Leadership

Dear Friends,

Thanks to people like you, families find the help they need at SOS. We are so grateful to the hundreds of local people who volunteer at SOS and make our work possible. They come from all walks of life and include former program participants, retirees, students, and professionals.

Volunteers talk with people to learn more about their needs. They connect people with resources at SOS and the larger community. They serve on our board, answer phones, schedule appointments, unload the food truck, and stock the pantry. Volunteers also stuff mailings, greet visitors, help out at events, and provide professional services such as landscaping, graphic design, or photography. Volunteers often share that helping others really changes their lives for the better.

As we move toward celebrating SOS's 50th anniversary in 2020, we remember that it was volunteers who founded SOS and began our important work.

A few students at Eastern Michigan University raised their hands and agreed to organize an effort to help people in crisis. They were young and still working on their education. They did not know what to expect or the bumps in the road they would hit. But they were determined to help others and make a real, lasting difference.

We are grateful for them and the spirit of volunteerism that continues to drive SOS's work today. If you or someone you know is interested in volunteering, contact us at volunteer@soscs.org to find out how you can get started.

Thank you for serving the community with us at SOS.

Best wishes,

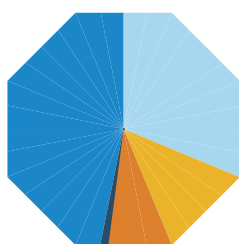
Rhonda Weathers

Rhonda Weathers
Executive Director



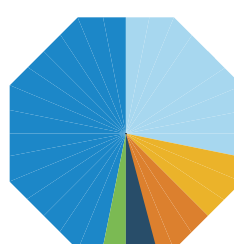
Financials

REVENUES Total: \$2,849,485



Government Grants	\$1,297,327
Pass-Through Revenues	\$758,219
Contributions	\$668,612
Donated Goods and Services	\$121,267
Investment Income	\$4,060

EXPENSES Total: \$2,802,956

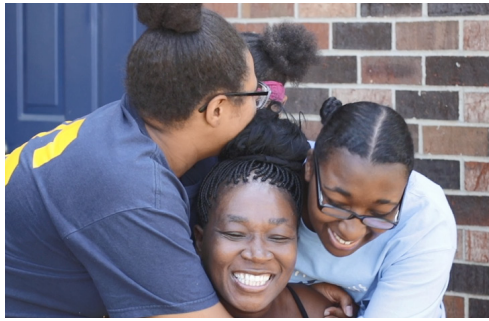


Housing Services	\$1,244,114
Pass-Through Expenses	\$758,219
Management and General	\$226,765
Fundraising	\$215,107
Resource Center	\$195,952
Children's Services	\$162,799

**OUR
MISSION:**

SOS promotes housing stability and family self-sufficiency through collaboration, care and respect.

HOUSING SERVICES



SHELTER

- 18 families served with 25 adults and 69 children.
- 91% exited to permanent housing.

RAPID RE-HOUSING

- 99 families served with 117 adults and 241 children.
- 88% exited to permanent housing.

SUPPORTS FOR FAMILIES WITH PUBLIC HOUSING

- 93 of families who were at-risk for eviction retained their permanent housing vouchers with the help of SOS's eviction prevention coordinator.

RESOURCE CENTER



FOOD PANTRY

- 32,605 requests for food answered.
- 7,772 households visited the Choice Pantry.
- 575,592.50 pounds of food distributed.

WALK-IN SERVICES

- 704 people provided with utility assistance, baby food, diapers, or other resources.
- 215 people received bus tokens
- 43 people obtained Fare Deal bus cards.
- 199 referrals including 42 referrals for emergency housing.
- 283 households received funds to pay utility bills – totaling \$97,064.78.

CHILDREN'S SERVICES



PARENTS AS TEACHERS

- 30 families with 60 young children participated in Parents as Teachers which promotes early childhood learning and health through home visits.

VOLUNTEERS

- 161 volunteers worked 7,020 hours, a contribution of time valued at \$174,447.



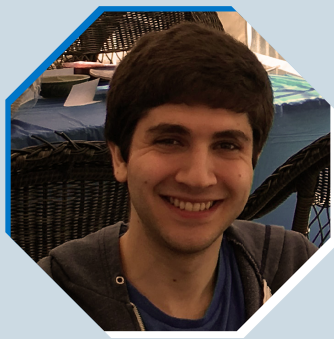
Volunteers Make a Difference at SOS



Chris and Eric have recently retired and begun volunteering at SOS. They say they have really have gotten a better understanding of the challenges faced by people navigating the local social services system. "SOS really serves an important role in helping people to manage not only food and housing support, but also by providing diapers and formula, bus tokens, assistance with utility bills and connecting people with the right

services and agencies," says Chris. "Eric and I feel we've just scratched the surface in terms of learning how to support the SOS staff," explains Chris. "We've taken on a variety of hands-on jobs and enjoy interacting with other volunteers and SOS program participants." "For sure, [the families we serve] are making my life a little brighter," says Chris. "It has been a fun and rewarding new chapter in our retirement."

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Realizing the Impact is Powerful

Alex is a social work student at the University of Michigan and a volunteer at SOS's food pantry. One day, Alex noticed an unfamiliar face. Alex asked the woman if this was her first time at the pantry and welcomed her to SOS. The woman shared that she recently lost her job and needed food. She was amazed at the amount of food Alex gave her. Most families take home 40 - 45 pounds of groceries! By the end of her visit, she was so grateful that she began to cry tears of joy. Alex says he will never forget that day and realizes how a few bags of groceries can really make a big difference in people's lives.



SOS Community Services

101 S Huron St.
Ypsilanti, MI 48197

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ORGANIZATION
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www.soscs.org

STAY CONNECTED WITH US!



How To Get Involved



Give Funds

We can provide families with housing and the help they need with your support. Go to www.soscs.org to give today!



Host A Drive

The families we serve need household items, food, and personal care items throughout the year. Start collecting needed items at school, the office, or another community gathering place.



Volunteer

Our volunteers are at the heart of what we do. We need people to serve in our office, help at our events, and lend a hand at our food pantry.

Contact

Service Location:
SOS Resource Center
114 N River St
Ypsilanti, MI 48198

Email: info@soscs.org
Phone: (734) 485-8730
Fax: (734) 485-8739
www.soscs.org

Mail to:
SOS Administrative Office
101 S Huron St
Ypsilanti, MI 48197

To learn more or get involved today, email info@soscs.org or call 734-485-8730.