



*Every family, every child,
deserves a place to call home.*



ANNUAL REPORT 2017-2018

Together we have...



Housed 90 families
(109 Parents and 222 Children)



**Responded to
29,634 food requests**



**Offered more than 726
people transportation
and utility assistance,
baby food and diapers**



**Helped 36 children
learn & grow through
home visits**

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Message from Leadership

Dear Friends,

Last year, SOS ended homelessness for 90 families and fed thousands more. With so much support from the community, we changed many lives for the better. We adopt best practices in all of our programs to provide quality services to families who need us.

SOS's **Shelter** does not house families in a traditional, dormitory style setting. Rather, SOS master-leases single family homes in Ypsilanti neighborhoods. Our shelter is ideal for larger and multi-generational families, so they do not have to split up to find housing. SOS's shelter also reduces the stigma of homelessness. Many times, children do not even know that they are living in shelter.

In **Rapid Re-Housing**, parents hold their own leases and receive temporary rental assistance for 7 – 9 months on average. The goal is to end homelessness quickly by moving families to permanent, affordable housing. Many families sign leases so quickly, they never need to enter shelter. SOS helps them access resources such as food, employment, and credit repair so they can maintain housing independently long-term.

SOS's other programs also use best practices. For example, **Parents as Teachers** is a research-based child abuse prevention program. Our

Choice Food Pantry allows visitors to browse and choose items they want, rather than getting pre-bagged groceries. This reduces waste and allows families to get food that matches their dietary and cultural needs. SOS's **Eviction Prevention** program helps families with Section 8/Housing Choice vouchers keep their vouchers and their housing when they fall on hard times. Through this innovative program, families avoid the hardship of homelessness and costly shelter stays.

This work is made possible by countless partners. Landlords help families lease up quickly. Volunteers distribute thousands of pounds of food each week. Everyone who contributes time, money, and other basic items is a partner in achieving SOS's mission. With your support, SOS will be able to continue to offer high performing programs and adopt best practices.

I am proud of the great work we do together and the difference we make for local families.

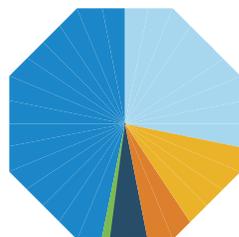
Best wishes,

Rhonda Weathers
Rhonda Weathers
Executive Director



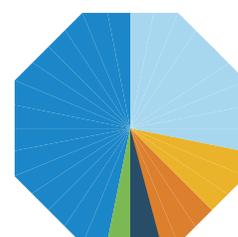
Financials

REVENUES
Total: \$2,728,177



- Government Grants \$1,180,206
- Pass-Through Revenues \$791,778
- Contributions \$637,123
- Investment Income \$62,439
- Donated Goods and Services \$50,631
- Sale of Property/Equipment \$6,000

EXPENSES
Total: \$2,642,074



- Housing Services \$1,043,382
- Pass-Through Expenses \$791,778
- Fundraising \$269,700
- Management and General \$227,383
- Resource Center \$167,371
- Children's Services \$142,460

Our Impact

HOUSING SERVICES



SHELTER

- 18 Families served with 25 adults and 70 children.
- 96% exited to permanent housing.

RAPID RE-HOUSING

- 90 Families served with 109 adults and 222 children.
- 85% exited to permanent housing.

ROSS PUBLIC HOUSING PROGRAM

- 25 families received help with accessing resources including Head Start, holiday gifts through sponsor-a-family, and employment.
- 15 people found work at the Job Developers Alliance job fair in May 2016.

EVICTION PREVENTION PROGRAM

- 34 families at risk of losing their housing vouchers kept their vouchers and their housing.

RESOURCE CENTER



FOOD PANTRY

- 29,634 requests for food answered.
- 6,979 households visited the Choice Pantry.
- 358,393 pounds of food distributed.

WALK-IN SERVICES

- 726 people provided with transportation, utility assistance, baby food, or diapers
- 113 people received bus tokens
- 33 people obtained Fare Deal bus cards.
- 97 referrals including 40 referrals for emergency housing.
- 111 households received funds to pay utility bills – totaling \$68,424

OUR MISSION
SOS promotes housing stability and family self-sufficiency through collaboration, care and respect.

CHILDREN'S SERVICES



PARENTS AS TEACHERS

- 23 families with 36 young children participated in Parents as Teachers which promotes early childhood learning and health through home visits.

VOLUNTEERS

- 151 volunteers worked 7,049 hours, a contribution of time valued at \$170,163.



How SOS Has Helped

One mother shared how SOS has made a difference for her and her children.

A single mom named Ann had four children and a minimum wage job. Like many people in her situation, she could not afford child care while she worked. She left her three younger children in the care of her twelve year old son while she was at work. Tragically, one afternoon while Ann was at work, her 16 month old daughter fell down the stairs and died.

She was determined to take more steps to provide a better life for her family.

Ann fell into a deep depression after her daughter's death. She lost her job and, eventually, her home. She ended up living in her car with her three young children. When she entered SOS's shelter program, she was so grateful to finally have a safe, warm place to stay. She was determined to take more steps to provide a better life

for her family. She told her case worker that she needed to do something new.

While still in shelter, she enrolled in a training program to become a dental hygienist. She moved into SOS's Rapid Re-housing program and completed her certification. She got a job working at a local non-profit organization - one that used to help her get diapers and health care. Once Ann had a better paying job, she was better able to pay for housing and other living expenses for her family.



SOS Community Services

101 S Huron St.
Ypsilanti, MI 48197

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STAY CONNECTED WITH US!



How To Get Involved



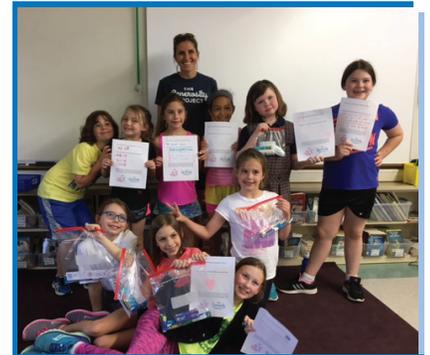
Give Funds

We can't provide families with housing and the help they need without your support. Consider making a donation to support SOS. Go to www.soscs.org to give today!



Host A Drive

The families we serve need household items, food, and personal care items throughout the year. Start collecting needed items at school, the office, or another community gathering place.



Volunteer

Our volunteers are at the heart of what we do. We need people to serve in our office, help at our events, and lend a hand at our food pantry.

Contact

Service Location:
SOS Resource Center
114 N River St
Ypsilanti, MI 48198

Email: info@soscs.org
Phone: (734) 485-8730
Fax: (734) 485-8739
www.soscs.org

Mail to:
SOS Administrative Office
101 S Huron St
Ypsilanti, MI 48197

To learn more or get involved today, email info@soscs.org or call 734-485-8730.